



CAT HOTEL

Terms & Conditions

Bookings and Payment:

- We operate an appointment system for the cats' delivery and departure. For the smooth operation of our hotel, we request that collection and delivery times are adhered to.
- Prices are charged from the day of arrival. If your cats are picked up before midday on the day of departure, there will be no charge for that day.
- A deposit secures the booking.
- Minimum stay rate is three nights during the summer period (June – September inclusive) and for Christmas and Easter the required minimum stay is four nights.
- Full payment is required on collection. Payment by bank transfer, cash or by cheque to: Waltons Farm Cat Hotel.
- In the event of the (cat's) owner returning before the end of the period for which a cat is booked, the full period is charged.
- Cancellations are to be advised at least 14 days prior to the date of arrival please. If you cancel after this, all or part of the stay may be charged.
- We reserve the right to refuse admittance.

Vaccinations and Health

- All cats must be fully vaccinated against Feline Infectious Enteritis and Cat Flu. Vaccination cover must be current with up-to-date boosters and certificates / cards will need to be inspected and held for the duration of the stay.
- Owners must ensure that vaccinations have had sufficient time to provide immunity (minimum 14 days after primary vaccination course and boosters) before start of boarding.
- Only cats from the same household may share.
- Please ensure worming and flea treatments are up to date and effective.
- We are unable to accommodate un-neutered male cats (older than six months).
- A condition of boarding is that your cat is in a fit and healthy condition. We must be advised of any current or recurring illness or medical needs. Cats are boarded entirely at the risk of their owners and whilst every care will be taken, the management cannot be liable for illness, injury or death of any animal in their care.
- Collars may be removed for the cat's safety and returned when the cat goes home.
- Please bring cats in a suitable, secure carrier for their own safety.
- If during your cats stay with us they become unwell they will be treated by our or your vet. The (cat's) owner is responsible for paying any vets bills upon departure.
- In the event of a cat not being collected within 14 days of the booked departure date, and if no communication from the owner is received, the cattery reserves the right to re-home the cat.